

ScoreBreak Privacy Policy

User privacy is important to ScoreBreak. This is our Privacy Policy that details how we collect, use, disclose, transfer, and store information. Familiarize yourself with our privacy practices. Contact us at support@scorebreak.io with any questions.

- This is the ScoreBreak Privacy Policy. It supplies our (ScoreBreak, Inc. | ScoreBreak) policies and procedure for the procurement, utilization, and disclosure of information from you, our user. You can access the ScoreBreak service (herein referred to as the "Service") through our iOS application, available through the Apple App Store, and through our web app, located at app.scorebreak.io. Your access of the ScoreBreak Service, regardless of method used, is governed by this Privacy Policy. Using our Services, you consent to any collection, routing, processing, storage, and disclosure of information. This document will describe the different forms of data we collect, and provide the reason behind doing so.
1. Information that we collect, store, and share; reasons behind doing so
 - Information you provide when you create a ScoreBreak account or in normal use of the the Service is collected on server instances provided by Google Cloud Platform, Digital Ocean, Amazon Web Service (AWS), and other leased properties. These properties only have access to your data for the sole purpose of providing the ScoreBreak Service to you. They operate under similar obligations as found in this Privacy Policy. You can find their legal policies online.
 - The contents of your profile, containing some of your personal information, is stored so that you can access it through the service. Your profile is private, and shared only with teams that you associate your account with.
 - By joining a team on ScoreBreak, you consent to providing your information to the Coaching Staff, so that they may distribute it to members of the Team as they see fit. Your information will only be distributed within the teams that you associate with as you use the Service.
 - Your ScoreBreak profile can be reviewed and revised through User Settings. We do not sell personal information to third parties.
 - By creating a Team on ScoreBreak, you consent to providing information from your Team's academic or club organization. This includes the clubs artwork or branding of the institution. You certify that you have the right to use this artwork and represent the decision to distribute. ScoreBreak will not disseminate or use your Teams information for reasons outside of the administration of your team.
 - If ScoreBreak wishes to attain necessary privileges to utilize your teams likeness in marketing material, we retain the right to contact the Coaching Staff to pursue their institutional permission. We respect your teams brand, and will never utilize uploaded assets without explicit permission from your institution or organization.
 - ScoreBreak uses "session ID cookies" to store your session ID. If you disable cookies in your web browser, you may not be able to utilize all features of the Service. Information from session ID cookies may be used to better understand how the Service is being used and to help monitor web traffic routing / usage of the Service.

- Log Data is important to us to create a better product for you. We may:
 - Collect your Browser Type for optimization purposes and error handling;
 - Web Page you were visiting prior to visiting www.scorebreak.io. Used to determine where our marketing dollars should be spent and if said marketing dollars are proving effective;
 - Locale preferences - used for setting your local time zone on your profile when creating an account. We use this in the administration of the Schedule section of ScoreBreak;
 - Date and time stamps associated with transactions for use in the administration of the Service;
 - Metadata concerning your Files and other interactions with the Service
 - Please note: Payment processing is handled through either iTunes or Stripe (www.stripe.com). We do not collect your financial information.
- Aggregated information deemed non-personal may be disclosed. This includes statistics regarding usage of our service. We will use this aggregated information to disclose quantifications such as how many teams are on ScoreBreak and how many users are on our system. Personal information will not be disclosed.

2. How ScoreBreak uses Personal Information

- Through your utilization of the Service, collection of information that can be used to contact or identify you ("Personal Information") may be used in administration of the Service, personalization of the Service, Service functionalities, to announce product updates and enhanced services, and for customer service. Please follow un-subscription instructions in any emails you receive that you no longer wish to receive.
- Your mobile phone number will be used if ScoreBreak needs to communicate information such as major feature updates, changes to the service, or updates to documents such as this Privacy Policy. You will not be able to unsubscribe from these emails.
- We do not collect or store real-time location information from mobile devices. Your time zone will be set based on your operating systems current time zone during account creation. Files you upload may contain meta-data including location information; we do not access this information.

3. Protection of ScoreBreak's Rights - Law Enforcement Requests and Law Compliance

- Information collected and stored may be required to be disclosed to third parties in the following situations:
 - Compulsory legal request
 - Protection of any person from death, serious bodily injury
 - Prevention of fraudulent or abusive use of ScoreBreak
 - Protection of ScoreBreak's rights

- Please note: If information/files are provided to a law enforcement agency, we will remove any of ScoreBreak's file encryption.
4. Business Asset Transfer & Data Retention
 - ScoreBreak may be involved in a merger or acquisition. If this happens, you will be notified via email/notice/push_notification, and given a grace period to remove your information prior to any company control change.
 - Your information will be retained for the life of your account. To delete your account, visit Account Details section of your User Account; your data will be removed 30 days after your delete request is entered. If you wish to cancel your account deletion, sign back into the service. Through AWS, we take snapshots and backups of our databases. Your information may persist after account deletion, and there may be latency in how long it takes for these backups to be overwritten or purged.
 5. Making changes to Your Information
 - Registered users may utilize the User Settings section of the Service to edit, remove, update, and review personal information from your User Profile. If required by law, we may retain copies of your information. For a response within 30 days to questions about your information on our Service, please email support@scorebreak.io.
 6. When you join a ScoreBreak Team
 - As noted above in Section 1, if you associate your account with a ScoreBreak Team, the Staff of that Team will be able to disclose, restrict, or access information you have provided to other members of the Team, or information that you have access to. Staff will be able to remove you from their organization, and if you are in a Roster folder (an athlete on the team), Coaching Staff will be able to edit, remove, update, and review personal information from the added Roster Profile. Roster Profiles belong to the Team, and will not be transferrable between Teams.
 7. Information Security
 - Two things matter most to ScoreBreak: the security of your information, and your experience using the service. We feel that the two are closely linked. For this reason, we take Information Security very seriously, and encrypt sensitive transmissions using secure socket layer technology (SSL). Generally accepted standards are followed to protect information end-to-end; during transmission and during reception of information. Please note: no method of electronic storage, negotiation, and transmission is 100% secure. We cannot guarantee absolute security. Please contact us at support@scorebreak.io with questions or concerns.
 8. Children on the Service
 - We do not knowingly collect personal information from children under 13. Our Service is not directed to children, and if a parent / guardian of a child on the Service becomes aware that her child has provided us with Personal Information outside of their consent, the parent/guardian should contact us immediately: support@scorebreak.io. We will take the necessary steps to remove above noted information from our database if we become aware that a child under 13 has provided us with Personal Information.

9. Commitment to Your Privacy, Changes to Policy, and Contacting Us

- Privacy safeguards are strictly enforced within ScoreBreak, Inc., and built into ScoreBreak. Privacy and security guidelines are communicated to our employees. If you have any questions, please feel free to contact us at support@scorebreak.io or at 1165 N. Pennsylvania St., #2A, Denver, Colorado, 80218. ScoreBreak may update this Privacy Policy. If the policy is changes in a material manner, a notice will be posted on our website or emailed to you with the updated Privacy Policy.